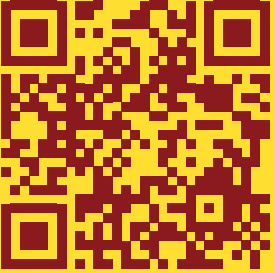


Let's Get Real About Warranties



Use QR Code to Contact Us



**MR Multi-Ply®
 Roof System**



**Single-Ply
 Membrane**



**Water Based
 Coatings**



New Metal

	MR Multi-Ply® Roof System	Single-Ply Membrane	Water Based Coatings	New Metal
Manufacturers	<i>Best in the Industry</i> Thermal-Tec	Firestone, Duralast, Johns Manville, GAF, Versico, & more.	Firestone, Astec, Conklin, GAF, Versico, & more.	MBCI Roof Hugger, Nucor, Butler Manufacturing, & more.
Length of Warranty	20 Years on Labor & Materials 10+10 Renewable Warranty	2 to 40 Years on Materials 0-3 Years for Labor	2 to 40 Years on Materials 0-3 Years for Labor	15 - 25 Years on Materials Labor Warranty sold separately.
Coverage	Full System No-Leak Guarantee "Bumper-to-Bumper"	Primary Material Only. Flashings, Seams, Adhesives, Sealants, and Coatings Not Included.	The roofing material will still be there in some capacity.	Some parts are guaranteed leak free, some parts aren't. The devil is in the details.
Prorated vs. Non-Prorated	No Dollar Limit (NDL), Non-Prorated, meaning the warranty value does not diminish.	Prorated. Has a maximum value which diminishes over time. NDL Available at additional cost.	Prorated. Has a maximum value which diminishes over time. NDL Available at additional cost.	Prorated. Has a maximum value which diminishes over time. NDL Available at additional cost.
Labor and Materials	Both Covered for the Full Length of the Warranty by Thermal-Tec at No Additional Cost.	Materials Only. Labor performed and Warrantied by 3rd Party. Some Restrictions Apply.	Materials Only. Labor performed and Warrantied by 3rd Party. Some Restrictions Apply.	Materials Only. Labor performed by 3rd Party Affiliate and purchased at additional cost.
Exclusions: What Won't be Covered & What Voids the Warranty	Damage Directly Caused by: • Very Few Beyond Natural Causes • <u>No Wind Uplift Exclusions</u>	Direct or Indirect Damage Caused by: • <u>40 MPH Winds</u> (Standard T-Storm) • Vapor (Unspecified, Humidity counts) • Bacteria (Careful not to sneeze) • Animals (Including birds) <i>Wait, Indirect? What does that mean? It means if the source exists at all!</i>	Direct or Indirect Damage Caused by: • Mist (Lawn Sprinklers) • <u>Condensation</u> (Morning Dew) • Spores (Pollen Spores, not just mold) • Foreign Objects (Literally Anything) • Rooftop Traffic (Even for Maintenance) • Plant & Animal Life ("Or the Like")	Partially or Entirely Damaged by: • Aggressive Interior Environment • Transportation to your Facility • <u>Installation Errors</u> (Even Fasteners) • Coatings or Paints • Being Attached to an Existing Roof • Negative Air Pressure
Responsible Party	Thermal-Tec is solely responsible for all labor and materials. No Middlemen Required.	Varies based on installer, manufacturer, problem source, and time since installation	Varies based on installer, manufacturer, problem source, and time since installation	Varies based on Manufacturer. Either direct or 3rd Party Affiliate.
Roof Maintenance and Inspections	Annually by Thermal-Tec	Do-it-yourself and follow their rules or lose the warranty.	Do-it-yourself and follow their rules or lose the warranty.	Hire their affiliate to do both annually or lose the warranty.
Process of Filing a Claim	Written Notice within 30 Days upon discovery of the problem.	Notify Warranter via select channels upon discovery of a problem. Time to report can be limited to as little as 24 hours.	Notify Warranter via select channels upon discovery of a problem. Time to report can be limited to as little as 24 hours.	Notify Warranter by mail within 7 to 30 days of discovery or when you reasonably "should have" noticed it.